

WARRANTY REPAIR REQUEST FORM



IMPORTANT: Please complete sections 1, 2 and 3 below in as much detail as possible to help us understand the problem with the equipment and return to: SUPPORT@IPEC.CO.UK

In the event that your product is not covered by our Warranty, you will be consulted prior to chargeable work being carried out. For further details please refer to IPEC's Terms and Conditions of Warranty at www.ipec.co.uk/support.

1 CUSTOMER DETAILS

Company Name:

Delivery Address:

Postal Code:

Contact Name:

Telephone Number: Extension:

Email:

2 PRODUCT DETAILS

Product Name(s):

Product Code(s):

Purchase From:

Date of Purchase: / /

Serial Number(s):

If providing multiple serial numbers, please ensure clear spacing

3 FAULT DETAILS

Date of Fault: / /

Nature of Fault:

Please provide as much detail as possible to help us understand the problem with your equipment
If required use overleaf.



Additional Information:

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5 OFFICE USE ONLY

RAN Number:

Application Received: / /

Warranty End: / /

Warranty Validity: Yes No

Assigned Owner:

Repair Summary:

Detail of actions taken. Please attach all supporting documents, test reports, emails, etc. and sign off

Repair Complete:

Date: / /

Sign Off:

/ /

To be completed by QA Manager and logged on database

Customer Notified: / /

Shipped/Collected: / /